



Jurnal Manajemen Teknologi

Indonesian Journal for the Science of Management

Print ISSN: 1412-1700; Online ISSN:2089-7828

Accredited by DGHE SK No.81/DIKTI/Kep/2011

SUBMISSION POLICIES JURNAL MANAJEMEN TEKNOLOGI

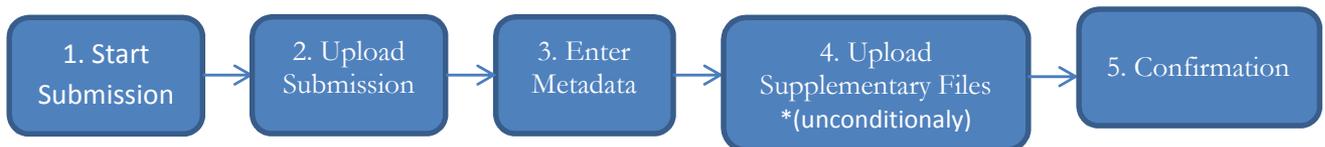
Submission Preparation Checklist

Please read and follow these instructions carefully. Doing so will ensure that the publication of your manuscript is as speedy and efficient as possible. The Publisher reserves the right to return manuscripts that are not prepared according to these instructions.

Originality of the Article

- The manuscript is written in the format required by the Author Guidelines of the Jurnal Manajemen Teknologi.
- The manuscript does not contain plagiarism, falsification and/or fabrication of data.
- The manuscript is not submitted to another publication and is not be under review for publication elsewhere during the Jurnal Manajemen Teknologi review process.
- The manuscript is not accepted for publication elsewhere.
- The submission file is in OpenOffice, Microsoft Word, RTF, or WordPerfect document file format.

5 (five) Steps for Manuscript Submission



Withdrawal of Manuscript

The author is not permitted to withdraw submitted manuscripts. This is because withdrawal is a waste of valuable resources of time processing a submitted manuscript, money and work invested by the publisher, editors and reviewers.

However, manuscript withdrawal is permitted within two weeks of the date it was initially submitted to the journal, or prior to the peer-review processes whichever is earlier. Authors may write to the Editor requesting a withdrawal of a manuscript previously submitted for intended publication in the Jurnal Manajemen Teknologi.

If an author requests withdrawal of his/her manuscript while the manuscript is still in the peer-review process, the journal has the right to reject the paper without taking into account the status of the reviewer's evaluation. The author and his/her affiliation will be blacklisted for future publication in this journal. Further, his/her previously published articles will be removed from the online system.

Copyright Notice

An author who publishes in the Jurnal Manajemen Teknologi agrees to the following terms:

1. Author retains the copyright and grants the journal the right of first publication of the work simultaneously licensed under the Creative Commons Attribution License that allows others to share the work with an acknowledgement of the work's authorship and initial publication in this journal.
2. Author is able to enter into separate, additional contractual arrangements for the non-exclusive distribution of the journal's published version of the work (e.g., post it to an institutional repository or publish it in a book) with the acknowledgement of its initial publication in this journal.
3. Author is permitted and encouraged to post his/her work online (e.g., in institutional repositories or on their website) prior to and during the submission process, as it can lead to productive exchanges, as well as earlier and greater citation of the published work (See The Effect of Open Access).

Privacy Statement

The names and email addresses entered in this journal site will be used exclusively for the stated purposes of this journal and will not be made available for any other purpose or to any other party.

Author fees

The Jurnal Manajemen Teknologi does not charge Article Processing Charges (APCs) or submission charges.

Author Guidelines

Format

Manuscripts should be written as concisely, consistently, and straightforward as possible. Number of pages consists of 20 (twenty) pages (including figures and tables), and appendices should not be included in the text. Scripts are written in single-space on one side of A4 size paper (210 x 297 mm). The paper should have an upper limit and a lower limit of 2.5 cm and 3 cm left and right border of 2.5 cm. Font used is Garamond 12 pt. Scripts can be written using the English language or Bahasa Indonesia. The writing style refers to the APA Style (The American Psychological Association).

The manuscript is presented in several sections: Introduction (Include research objective, theoretical framework, and hypothesis development if available), Research Methodology, Results and Discussion, Conclusion, References

Title

The title should simply and clearly summarize the main idea, typed in uppercase and lowercase letters, centered between the left and right margin; the recommended length of title is no more than 15 words

First Author*

Second Author

Third Author

Faculty Name, University Name

***Email Correspondence**

Address and Handphone number (for correspondence purpose)

Abstract

The abstract consists of not more than 200 words, describing the phenomenon being studied (one or two sentences, maximum 10 [ten] words), the purpose of study, research methodology, and general findings. The abstract should be written in two languages, Indonesian and English, and include five keywords.

Introduction (include research objective, theoretical framework, and hypothesis development if available)

This section describes three main components. First, it describes the phenomenon being studied. Secondly, the author explains the relationship between phenomenon and existing theories (at least one of the journals cited should be less than five years old); and finally describes the purpose of the study. Furthermore this section also contains previous theories, both from primary reference (grand theory) and journal articles (including at least one journal published in the last ten years). This section also discusses arguments on the relationship between the variables being studied and ends with the hypothesis depicting the relationships of the variables (there should be some argument for each hypothesis).

***For an exploratory study, this section should consist of previous theories underlying the Research Question. (Please provide strong argument(s) that reference variable(s) or explanation(s) as to why research will fill the gap from the literature.**

Research Methodology

This section consists of approaches taken by the author, whether qualitative or quantitative approach. This section also includes a sample description (respondent/case profile), sampling method, sampling size, error level, data collection method, variable operationalization, and analysis method.

Results and Discussion

This section consists of the results of validity and reliability tests and analysis of the results. Furthermore this section discusses the results of the current study and how they relate to the hypothesis presented. The discussion section also explains possible reasons for why a certain hypothesis is rejected or accepted and how they relate to previous research. Furthermore, the author should show how the current result supports or contradicts previous studies, limitation of the study, and implication of the study (both managerial and scientific implications). This section also discusses the recommendation(s) for future research based on the limitation of the study.

Conclusion

This section provides a brief explanation of the study and the impact of the study.

References

This section consists of all references used in the article. The number of references should be no less than 15 references, where the number of journal articles (includes at least one journal article published within the last ten years) should exceed the number of textbooks. Follow the author instructions in the APA style.

Example:

Putro, U.S., Hermawan, P., Utomo, D.S., Nuraeni, S., & Ariyanto, K. (2013). Analyzing co-creation process in cluster industry using agent-based simulation case study: cluster industry batik solo. *Jurnal Manajemen Teknologi*, 12 (1), 102-114.

Hermann, A., Xia, L., Monroe, K.B. & Huber F. (2007). The influence of price fairness on customer satisfaction: an empirical test in the context of automobile purchases. *Journal of Product & Brand Management*, 16(1), 49-58.

- Hwang, H., Ho, M. R., & Lee, J. (2010). Generalized structured component analysis with latent interactions. *Psychometrika*, 75(2), 228-242.
- Islam, Md. M., Islam, M. M., Azim, A. Y. M. A., Anwar, Md. R. & Uddin, Md. M. (2014). Customer perceptions in buying decision towards Bangladeshi local apparel products. *European Scientific Journal*, 10(7), 482-497.
- Jahanshahi, A. A., Gashi, M. A. H., Mirdamadi, S. A., Nawaser, K., & Khaksar, S. M. S. (2011). Study the effects of customer service and product quality on customer satisfaction and loyalty. *International Journal of Humanities and Social Science*, 1(7), 253-260.
- Kamaladevi, B. (2010). Customer experience management in retailing. *Business Intelligence Journal*, 13(1), 37-54.
- Kaura, V. (2012). A link for perceived price, price fairness and customer satisfaction. *Pacific Business Review International*, 5(6), 84-88.
- Kenesei, Z. & Todd, S. (2003). The use of price in the purchase decision. *Journal of Empirical Generalisations in Marketing Science*, 8, 1-21.
- Kotler, P. & Gary, A. (2007). *Principles of marketing*. Prentice-Hall International, Inc: New Jersey.
- Kusumadewi, K.A. & Ghozali, I. (2013). *Generalized structured component analysis (GSCA): model persamaan struktural berbasis komponen*. Semarang: Badan Penerbit UNDIP.
- Latiff, Z.A., Mohamed, Z.A., Rezai, G. & Kamaruzzaman. (2013). The impact of food labeling on purchasing behavior among non-muslim consumers in Klang Valley. *Australian Journal of Basic and Applied Sciences*, 7(1), 124-128.
- Malik, S.A., Jaswal, L.H., Malik, S.A. & Awan, T.M. (2013): Measuring service quality perceptions of the customers of restaurant in Pakistan. *International Journal for Quality Research*, 7(2), 187-200.
- Meldarianda, R., & Lisan S, H. (2010). Pengaruh store atmosphere terhadap minat beli konsumen pada resort café atmosphere Bandung. *Jurnal Bisnis dan Ekonomi (JBE)*, 17(2), 97 – 108.
- Pecotić, M. Bazdan, V. & Masardžija, J. (2014). Interior design in restaurants as a factors influencing customer satisfaction. *RITthink*, 4, 10-14.
- Pratisto, A. (2005). *Cara mudah mengatasi masalah statistik dan rancangan percobaan dengan SPSS 12*. Jakarta: PT. Elex Media Komputindo.
- Pride, W. M. & Ferrell, O.C. (2010). *Marketing fifteenth Edition*. Canada: South Western International Edition.
- Pujiati, S. A., & Rusliah, N. (2007). *Penggunaan R dalam psikologi*. Jakarta: Academic Publisher.
- Ryu, K., & Han, H. (2010). Influence on the quality of food, service, and physical environment on customer satisfaction and behavioral intention in quick-casual restaurants: moderating role of perceived price. *Journal of Hospitality and Tourism Research*, 34(3), 310-329.
- Sabir, R.I., Ghafoor, O., Hafeez, I., Akhtar, N., & Rehman, A.U. (2014). Factors affecting customers satisfaction in restaurant industry in Pakistan. *International Review of Management and Business Research*, 3(2):869-876.

Tables and Figures

Tables and Figures should be numbered separately and sequentially using Arabic numerals. Each Table and Figure should be given an informative title. Tables and Figures should be presented on separate pages at the end of the manuscript. Tables should be submitted as data - .doc, .rtf, Excel file- Tables submitted as image data are not accepted, because they cannot be edited for publication.

Figures that are provided electronically must be in .tif or .gif file extensions. All figures and graphics must also be supplied as good quality originals that allow for clear resolution of the image in its printed application.

Additional information APA Style:

a) Print

Author last name, Author First Initial. Author Second Initial. (Publication Year). Title of article. *Title of Journal*. *volume(issue)* (if issue numbered), pages.

Bass, M. A., Enochs, W. K., & DiBrezza, R. (2002). Comparison of two exercise programs on general well-being of college students. *Psychological Reports*, *91*(3), 1195-1201.

b) Electronic - with DOI

Author last name, Author First Initial. Author Second Initial. (Publication Year). Title of article. *Title of Journal*. *volume(issue)* (if issue numbered), pages. doi: *number*

Stankus, T. (2008, September). Turning meat, poultry, eggs, and dairy products into nutraceuticals through increasing their conjugated linoleic acid levels, part one: Reviewing the literature of benefits claimed for conjugated linoleic acids in human health. *Journal of Agricultural & Food Information*, *9*(3), 229-255. doi:10.1080/10496500802286152

c) Electronic - without DOI

Author last name, Author First Initial. Author Second Initial. (Publication Year). Title of article. *Title of Journal*. *volume(issue)* (if issue numbered), pages. Retrieved from (database name or URL).

Turner, L., Hunt, S., DiBrezza, R., & Jones, C. (2004, June). Design and implementation of an osteoporosis prevention program using the health belief model. *American Journal of Health Studies*, *19*(2), 115-121. Retrieved from Academic Search Premier data base.

Article in a Popular Magazine

a) Print

Author last name, Author First Initial. Author Second Initial. (Publication Year, Month Day). Title of article. *Title of Magazine*, *volume*, pages.

Holloway, M. (2005, August). When extinct isn't. *Scientific American*, *293*, 22-23.

b) Electronic - without DOI

[Note: Popular magazines with DOIs are rare.]

Author last name, Author First Initial. Author Second Initial. (Publication Year, Month Day). Title of article. *Title of Magazine*. *volume*, pages. Retrieved from (database name or URL).

Holloway, M. (2005, August). When extinct isn't. *Scientific American*, *293*, 22-23. Retrieved from Academic Search Premier database.

Article in a Newspaper

a) Print

Author Last Name, Author First Name or initials. (Publication Year, Month Day). Title of article. *Title of Newspaper*, p. (single page) OR pp. (multiplepages).

Gorman, J. (2005, April 29). Deep in the swamp, an 'extinct' woodpecker lives. *New York Times*, p. A18.

b) Electronic - without DOI

[Note: Newspaper articles with DOIs are rare.]

Author Last Name, Author First Name or initials. (Publication Year, Month Day). Title of article. *Title of Newspaper*, p. (single page) pp. (multiple pages). Retrieved from (database name or URL).

Gorman, J. (2005, April 29). Deep in the swamp, an 'extinct' woodpecker lives. *New York Times*, p. A18. Retrieved from Lexis Nexis Academic.

Review

a) Print

Reviewer Last Name, Reviewer First Initial. Reviewer Second Initial. (Publication year). Title of Review (if separately titled). [Review of the book/motion picture/play *Title of work being reviewed*]. *Journal or Magazine Name*, volume, pages.

Horowitz, M. and J. Krebs. (2005) [Review of the motion picture *Crash*]. *Sound & Vision*, 70(9), 106.

b) Electronic - with DOI

Reviewer Last Name, Reviewer First Initial. Reviewer Second Initial. (Publication year). Title of Review (if separately titled). [If needed - add - Review of the book/motion picture/play *Title of Work being reviewed*]. *Journal or Magazine Name*, volume, pages. doi: number

Heinze, J. (1996). The ants revisited. [Review of *Social Evolution in Ants*.] *Nature* 380: 682. doi:10.1038/380682a0

c) Electronic - without DOI

Reviewer Last Name, Reviewer First Initial. Reviewer Second Initial. (Publication year). Title of Review (if separately titled). [Review of the book/motion picture/play *Title of Work being reviewed*]. *Journal or Magazine Name*, volume, pages. Retrieved from: [database name or URL].

Atkinson, M. (2005, May 3). [Review of the motion picture *Crash*]. *Village Voice Online*. Retrieved from http://www.villagevoice.com/film/0518_atkinson2,63638,20.html

Entire Book

a) Print

(i) single author:

Author last name, Author First Initial. Author Second Initial. (Publication Year). *Title of book*. Place: Publisher.

Cochran, R. (1996). *Our own sweet sounds: A celebration of popular music in Arkansas*. Fayetteville, AR: University of Arkansas Press.

(ii) multiple authors or edited work:

First Author last name, First Author First Initial., First Author Second Initial. & Second Last Name, Second Author First Initial. Second Author Second Initial. (Eds.). (Publication Year). *Title of book*. Place: Publisher.

Donovan, T., Gatewood, W., & Whyne, J. (Eds.). (1995). *The governors of Arkansas*. (2nd ed.). Fayetteville, AR: University of Arkansas Press.

b) Electronic - with DOI

Author last name, Author First Initial. Author Second Initial. (Publication Year). *Title of book*. [Electronic version]. doi: number

Rhoads, Robert A. & Howard, J.P.F. (1998) *Academic service learning : a pedagogy of action and reflection*. [Electronic version from Wiley Interscience]. doi:10.1002/tl.7300

c) Electronic - without DOI

Author last name, Author First Initial. Author Second Initial. (Publication Year). *Title of book*. [Electronic version]. Retrieved from (database name or URL).

Paludi, M. A., & Barickman, R. (1991) *Academic and workplace sexual harassment: A resource manual*. [Electronic version]. Retrieved from netLibrary.

Book Chapter

a) Print

Author last name, Author First Initial. Author Second Initial. (Publication Year). Title of chapter. In Editor First Initial. Editor Second Initial. Editor Last Name (Ed.), *Title of book* (pages of chapter). Place: Publisher.

West, E. (1997) The Exhausted west: a last look at landscape. In J.P. Rhonda (Ed.), *Thomas Jefferson and the changing West: from conquest to conservation* (pp. 240-64). Albuquerque, NM: University of New Mexico Press.

b) Electronic - with DOI

Author last name, Author First Initial. Author Second Initial. (Publication Year). Title of chapter. In Editor First Initial. Editor Second Initial. Editor Last Name (Ed.), *Title of book* (pages of chapter). [Electronic version]. doi: *number*

Gonzales, K.P., Jovel, J.E., & Stoner, C. (2004) Latinas: The new Latino majority in college. In Anna Ortiz (Ed.), *Addressing the unique needs of Latino American students* (pp. 17-27). doi: 10.1002/ss.113

c) Electronic - without DOI

Author last name, Author First Initial. Author Second Initial. (Publication Year). Title of chapter. In Editor First Initial. Editor Second Initial. Editor Last Name (Ed.), *Title of book* (pages of chapter). [Electronic version]. Retrieved from (database name or URL).

Arnold, E. T. (1995) Donald Harington. In J. Giles & W. Giles (Eds.), *Dictionary of literary biography, volume 152: American novelists since World War II, fourth series* (pp. 82-91). [Electronic version]. Retrieved from Gale Literature Resource Center.

Entry in a Reference Source

a) Print

Author Last Name, Author First Initial. Author Second Initial. (if there is no author move entry title to first position) (Publication year). Title of article or entry. In *Work title*. (Vol. number, pp. pages). Place: Publisher.

"Ivory-billed woodpecker." (2002). In *The new encyclopædia britannica*. (Vol. 5, p.). 15th ed. Chicago, IL: Encyclopædia Britannica.

b) Electronic

Author Last Name, Author First Initial. Author Second Initial. (if there is no author move entry title to first position) (Publication year). Title of article or entry. In *Work title*. Retrieved from (database name or URL).

Ivory-billed woodpecker. (2006). In *Encyclopædia britannica online*. Retrieved from <http://search.eb.com/eb/article-9043081>

Published Conference Paper

a) Print

Author last name, Author First Initial. Author Second Initial. (Publication Year). Title of the paper. In Editor First Initial. Editor Second Initial. Editor Last Name (Ed.), *Title of Conference Proceedings* (pp. pages). Place: Publisher.

Woods, R. B. (2000). The Rhetoric of Dissent: J. William Fulbright, Vietnam, and the Crisis of International Liberalism. In M.J. Medhurst. & H.W. Brands (Eds.), *Presidential rhetoric: Critical reflections on the Cold War linking rhetoric and history, 4th Annual Conference, 1988* (pp. 187-298). College Station, TX: Texas A&M University Press.

b) Electronic- with DOI

Author last name, Author First Initial. Author Second Initial. (Publication Year). Title of the paper. In Editor First Initial. Editor Second Initial. Editor Last Name (Ed.), *Title of Conference Proceedings* (pp. pages). doi: *number*

Chongqiang, W. Daneshmand, M. (2008). On object identification reliability using RFID. In *Third International Conference on Communications and Networking in China, 2008. ChinaCom 2008.* (pp. 768 - 773). doi: 10.1109/CHINACOM.2008.4685137

c) Electronic - without DOI

Author last name, Author First Initial. Author Second Initial. (Publication Year). Title of the paper. In Editor First Initial. Editor Second Initial. Editor Last Name (Ed.), *Title of Conference Proceedings* (pp. pages). Retrieved from (database name or URL).

Government Document

a) Print

Country/State/Country/Municipality. Name of Issuing Agency. (Publication year). *Title of document.* (additional identifying information – document number, Congress number, etc.). Place: Publisher.

United States. Executive Office of the President. (2006). *The Federal response to Hurricane Katrina: Lessons learned.* (PREX 1.2:K 15). Washington DC: GPO.

b) Electronic

Country/State/Country/Municipality. Name of Issuing Agency. (Publication year). *Title of document.* (additional identifying information – document number, Congress number, etc.). Retrieved from: (url).

United States. Congress. House. Committee on Energy and Commerce. (2007). *Renewable fuels infrastructure.* (H. Rpt. 110-306, pt. 1, Y1.1/8:110306/PT.1.). Retrieved from: <http://purl.access.gpo.gov/GPO/LPS85462>

ERIC Document

a) Print / Microform

Author last name, Author First Initial. Author Second Initial. (Publication Year). *Title of the document .* (Report No. if available). Place: Publisher. (ERIC Document Reproduction Service No. ED1234567).

Salmani-Nodoushan, M. A., & Alavi, S. M. (2004). *APA style and research report writing.* Tehran: Zabamladeh Publications. (ERIC Document Reproduction Service No. ED490068).

b) Electronic

Author last name, Author First Initial. Author Second Initial. (Publication Year). *Title of the document .* Retrieved from: ERIC database (ED1234567).

Salmani-Nodoushan, M. A., & Alavi, S. M. (2004). *APA style and research report writing.* Retrieved from ERIC database (ED490068).

Unpublished Thesis or Dissertation

a) Print

Author last name, Author First Initial. Author Second Initial. (Publication Year). Title of thesis. (Unpublished doctoral dissertation / Unpublished master's thesis). University Name, Location.

Linn, J.A. (2003). Active or avoidant: Two methods of resisting persuasion. (Unpublished doctoral dissertation). University of Arkansas, Fayetteville, AR.

b) Electronic

Author last name, Author First Initial. Author Second Initial. (Publication Year). Title of thesis. (Doctoral dissertation / master's thesis). Available from: (database name or url). (*If available from ProQuest: UMI No. 12-12345*)

Linn, J.A. (2003). Active or avoidant: Two methods of resisting persuasion. (Doctoral dissertation). University of Arkansas, Fayetteville. Available from ProQuest Dissertations and Theses database. (UMI No. 31-2381)

Web Page

Electronic

Page Author Last Name, Page Author First Initial. Page Author Second Initial. *Page title* [nature of work - web site, blog, forum posting, etc.]. (Publication Year). Retrieved from (URL)

Sabo, G., et al. *Rock art in Arkansas* [Web site]. (2001). Retrieved from <http://rockart.uark.edu/>

MORE ABOUT APA:

<https://owl.english.purdue.edu/owl/resource/560/10/>



Jurnal Manajemen Teknologi

Indonesian Journal for the Science of Management

Print ISSN: 1412-1700; Online ISSN:2089-7828

Accredited by DGHE SK No.81/DIKTI/Kep/2011

Publishing Code of Ethics

This publishing code of ethics is derived from COPE's Best Practice Guidelines for Journal Editors. The aim of the code of ethics is to regulate publishing activities and ethics in the Jurnal Manajemen Teknologi for authors, editors, and the publisher (School of Business and Management ITB).

Publishing ethics

The publication of the Jurnal Manajemen Teknologi is essential to develop a coherent and respected network of knowledge. It is a direct reflection of the quality of the work of the authors and the institutions that support them. Peer-reviewed articles support and embody the scientific method. It is therefore important to agree upon standards of expected ethical behavior for all parties involved in the act of publishing: the authors, the Journal editors, peer reviewers, the publisher and the society and/or sponsoring journals.

The School of Business and Management, Institut Teknologi Bandung (SBM ITB) as the publisher is committed to uphold these ethics throughout the publication processes. It commits to ensuring that advertising, reprints or other commercial revenue have no impact or influence on editorial decisions. Also, SBM ITB and the editorial board of the Jurnal Manajemen Teknologi will assist in communications with other journals and publishers where this is useful and necessary.

Duties of editors

- ***Publication decision***

The editor-in-chief of the Jurnal Manajemen Teknologi determines how articles proceed in publication. The decision is based on the article's compliance with Jurnal Manajemen Teknologi standards, and recommendations from the journal editorial board members and reviewers. The Journal abides by legal requirements as shall then be in force regarding libel, copyright infringement, and plagiarism.

- ***Fairness***

The Jurnal Manajemen Teknologi upholds for fairness. The double-blind review process is designed to assure that editors and reviewers evaluate articles for intellectual content without regard to race, gender, sexual orientation, religious belief, ethnic origin, or political philosophy of the authors.

- ***Confidentiality***

The Jurnal Manajemen Teknologi ensures the confidentiality of all data and information related to publication. The editor, reviewers, and editorial staff will not disclose any information about a submitted article to other parties who have no relation to publication processes.

- ***Disclosure and conflicts of interest***

Unpublished materials disclosed in a submitted article will not be used by any editorial board member and/or reviewer in their own research.

Duties of Reviewers

- **Contribution to Editorial Decisions**

The Jurnal Manajemen Teknologi uses a double-blind review process. The editor-in-chief makes editorial decisions based on advice from the assigned reviewers and communicates the results of the reviews to authors. Reviewers are not responsible for communicating with authors.

- **Promptness**

The Jurnal Manajemen Teknologi editor commits to providing sufficient time in reviewing an author's article. Thus, there are reviewers from multiple institutions. When a reviewer is unable to submit a review report within the given period of review, the article will be immediately sent to another qualified reviewer.

- **Confidentiality**

The Journal enforces an enclosed process where only the editor-in-chief and reviewers may discuss articles submitted thus ensuring confidentiality.

- **Standards of Objectivity**

The Jurnal Manajemen Teknologi upholds objectivity towards all articles submitted. Editors and reviewers evaluate articles based on content, provide recommendations for improvement, and review comments shall be respectful.

- **Acknowledgment of Sources**

Reviewers are responsible for identifying relevant published works that have not been cited by authors. Any statement that an observation, derivation, or argument has been previously reported will be accompanied by the relevant citation. A reviewer will also call to the editor's attention any substantial similarity or overlap amongst the manuscript under consideration and any other published papers of which they have personal knowledge.

- **Disclosure and Conflict of Interest**

Privileged information or ideas obtained through peer review will be confidential and not used for personal advantage. Reviewers will not consider manuscripts in which they have conflicts of interest resulting from competitive, collaborative, or other relationships or connections with any of the authors, companies, or institutions connected with the papers.

Duties of Authors

- **Reporting standards**

A manuscript submitted should be presented in a clear manner. It should consist of sufficient detail, clear tables and figures, and references. Unethical behavior in reporting includes the use of fraudulent or inaccurate statements.

- **Data Access and Retention**

During the review process, authors may be required to provide the raw data used in the paper under review. Authors should be prepared to provide such data within a reasonable time.

- **Originality and Plagiarism**

An author will ensure that the article submitted to the Jurnal Manajemen Teknologi is an original work. In other words, the same article may not be sent to other publication outlets. Authors are

not allowed to submit the same article to other journals while their article is being under review by the Jurnal Manajemen Teknologi. Each article submitted will be checked for plagiarism in the initial review process. A manuscript failing the initial review process will be declined.

- **Multiple, Redundant or Concurrent Publication**

Multiple, redundancy or self-plagiarism is unacceptable. Further, when submitting an article, the author will attest through a written statement that the article has not been published and/or is not currently under publication through any other journal.

- **Acknowledgment of Sources**

The manuscript will include proper acknowledgment of the work of others. Authors must cite every publication that has led to the authors' current research.

- **Authorship of the Paper**

Authorship of the paper will include the names of all individuals who contributed to the paper. If accepted, all authors are required to provide a signed statement that the research work is their original research work.

- **Hazards and Human or Animal Subjects**

If the work involves chemicals, procedures or equipment that have any unusual hazards inherent in their use, the author must clearly identify these in the manuscript.

- **Disclosure and Conflicts of Interest**

All authors must disclose any financial support in their articles, and should avoid conflicts of interest that might be construed to influence the results or interpretation of their manuscript.

- **Fundamental errors in published work**

Should a significant error or inaccuracy appear in an author's published work, he/she should notify the Journal editor or publisher and promptly retract or correct the article.



Jurnal Manajemen Teknologi

Indonesian Journal for the Science of Management

Print ISSN: 1412-1700; Online ISSN:2089-7828

Accredited by DGHE SK No.81/DIKTI/Kep/2011

SURAT PERNYATAAN

Yang bertanda tangan dibawah ini:

Nama :

Alamat :

Dengan ini menyatakan bahwa:

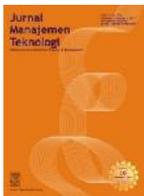
1. Artikel tersebut asli merupakan hasil penelitian penulis
2. Belum pernah dipublikasikan di media publikasi manapun, dan tidak sedang mengirimkan artikel ke tempat lain, selain ke Jurnal Manajemen Teknologi
3. Tidak mengandung hasil penelitian plagiat, falsifikasi dan pabrikan data.
4. Mengikuti semua prosedur dan persyaratan yang ditetapkan oleh redaksi jurnal manajemen teknologi.

Demikian surat pernyataan ini dibuat dengan sebenarnya, apabila di kemudian hari terbukti terdapat plagiat atau pelanggaran lainnya dalam karya ilmiah tersebut, maka saya bersedia menerima sanksi sesuai dengan ketentuan peraturan perundang-undangan.

Hormat Saya,

(ttd diatas materai 6000)

(Nama Lengkap dengan gelar)



Jurnal Manajemen Teknologi

Indonesian Journal for the Science of Management

Print ISSN: 1412-1700; Online ISSN:2089-7828

Accredited by DGHE SK No.81/DIKTI/Kep/2011

COPYRIGHT TRANSFER AGREEMENT

Journal SBM ITB (Jurnal Manajemen Teknologi), recommends that you keep a copy of this completed form for reference purposes. Please ensure that this document is completed as fully and accurately as possible and has been signed.

JOURNAL SBM ITB IS UNABLE TO PUBLISH YOUR WORK UNTIL A COMPLETED AND SIGNED COPYRIGHT TRANSFER AGREEMENT FORM HAS BEEN RECEIVED. PLEASE COMPLETE THIS FORM IN BLOCK CAPITALS.

Article Title:

1. Author Detail

Total number of authors: _____

a. First Author

Title (tick relevant box)

Professor	<input type="checkbox"/>	Dr.	<input type="checkbox"/>	Mr.	<input type="checkbox"/>	Mrs.	<input type="checkbox"/>	Ms.	<input type="checkbox"/>
-----------	--------------------------	-----	--------------------------	-----	--------------------------	------	--------------------------	-----	--------------------------

Name:

<hr/>	<hr/>
(surname)	(first name)

Organization:

Address:

Country/State:

Telephone:

	Post/ Zip Code	
	Fax	

Email:

b. Second Author

Title (tick relevant box)	Professor		Dr.		Mr.		Mrs.		Ms.	
Name:	_____				_____					
	(surname)				(first name)					
Organization:	_____									
Address:	_____									

Country/State:	_____				Post/ Zip Code			_____		
Telephone:	_____				Fax			_____		
Email:	_____									

(*add author)

2. Copyright Transfer Agreement

I/We hereby assign world-wide copyright of the article named above (the Work) in all forms of media, to the publisher, *Journal SBM ITB*. I/We understand that *Journal SBM ITB* will act on my/our behalf to publish, reproduce, distribute and transmit the Work.

This assignment of copyright to *Journal SBM ITB* is done so on the understanding that permission from *me/us* is not required for journal SBM ITB to be able to reproduce, republish or distribute copies of the Work in whole or in part. I/We will ensure that all such copies carry a notice of copyright ownership and reference to the original journal publication. I/We warrant that the Work has not been published before in its current or a substantially similar form and is not under consideration for another publication, does not contain any unlawful statements and does not infringe any existing copyright. I/We warrant that publication approval form has been obtained for studies of named organizations and people.

All authors have received a final version of the Work, take responsibility for the content and agree to its submission. I/We also warrant that I/We have obtained the necessary permission from the copyright holder/s to reproduce in the article, in all media in all countries, and transmit via all reputable third parties, any materials including tables, diagrams or photographs not owned by me/us. I/We acknowledge that *Journal SBM ITB* will ensure fair and faithful representation of my/our Work in all media and will take the necessary steps to protect the Work from unlawful copying.

Signed by/on behalf of the author(s) (either hand written or scanned)		
Date:	Month:	Year: